



► How to Ride the Bus

1 Booking and Purchasing Tickets

- All seats are reserved. **Please make a reservation in advance.**
- Pay for your reserved ticket by the specified deadline.

▼ Reservation site

<https://japanbusonline.com/en>



※In case of service suspension, an email will be sent to the email address entered at the time of reservation. Please register an address that can receive emails.

2 Going to the Bus Stop

- The bus will depart on time.
- If you miss the bus, your ticket will be invalid.

▼ Bus stop guide

https://www.kintetsu-bus.co.jp/highway/routelist/h_terminal.html



3 Boarding the Bus

- When boarding the bus, **please bring your “ticket” (including Ticket Email and e-tickets).**
- Show your ticket to the bus staff.
- We will store **one piece of luggage per person** in the trunk room, such as suitcases or Boston bags.

4 On the Bus

- Please fasten your seatbelt while the bus is in motion.
- Smoking is prohibited on the bus.
- The bus may stop at service areas along the way to rest. If you leave the bus, please be sure to return within the designated time.

5 Arrival

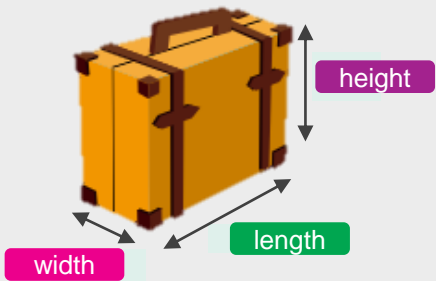
- Please get off after the bus has come to a complete stop.
- Please note that arrival may be delayed due to traffic conditions. In that case, there will be no refunds.



Baggage Guidelines

- For safety reasons, please do not place luggage in the aisle.
- **Each passenger is allowed to store one piece of luggage in the trunk room.**
- We are not responsible for any damage, loss, or theft of your luggage.

●Possible size deposited in the trunk room



| | |
|--------------|---|
| Size limits | Length + Width + Height : within 100cm Example: 45cm long, 30cm wide, 20cm wide |
| Total weight | Within 10kg |

- The following items cannot be brought on board or stored in the trunk room.



Skis and snowboardings



Golf bags



Pets



Bicycles



Surfboards



Dangerous items



Fragile Items



Musical Instruments



Onboard Etiquette

- Smoking is prohibited on the bus.
- **Please keep noise to a minimum** to avoid disturbing other passengers..
- Set your mobile phone to silent mode and refrain from making calls.
- After lights-out on night buses, please refrain from using mobile phones or computers.
- Be mindful of the volume to prevent sound leakage from earphones or headphones.
- Avoid eating strong-smelling food that may disturb other passengers.
- If the bus staff determines that you are in a state of extreme intoxication or causing a disturbance, you may be denied boarding.
- **Please take your trash with you.**

